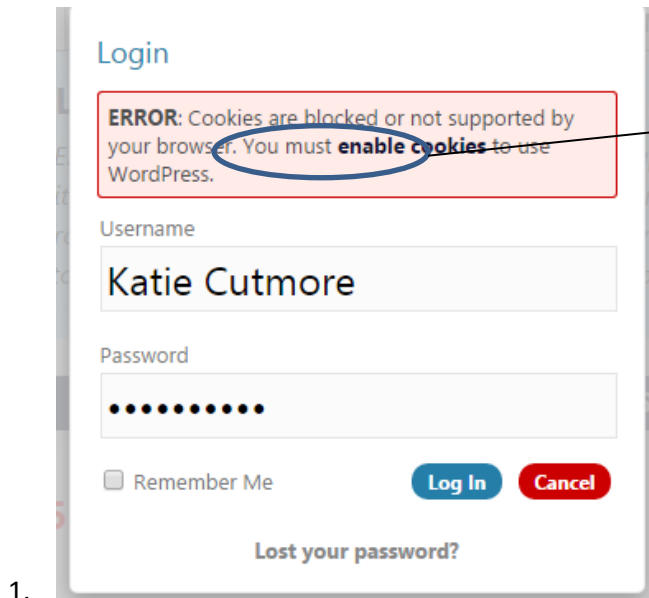


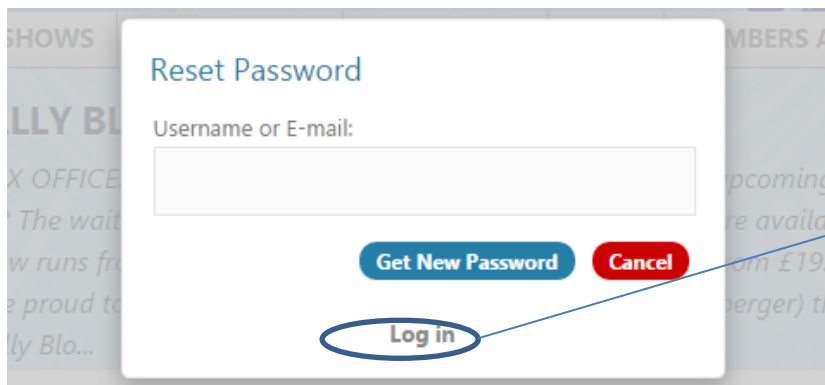
Difficulties logging in to the website?

Try these simple steps and this should resolve the issue.....

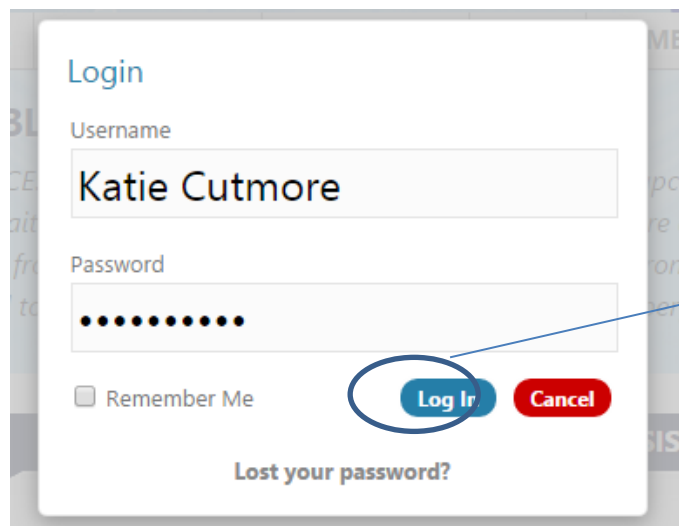


If after your first login attempt you get this message you need to CLICK ON the words "enable cookies" as shown in this image.

NB: Your User name is your name first and last with a space inbetween!



You will then see this screen: DON'T PANIC! Just CLICK on the words "Log in" at the bottom and it will take you to the next box (picture below)....



It should then return to this box (It may or may not remember your details depending on how your computer is set up) and you can log in again. This time it will work!

If this doesn't work you may need to reset your password and the box will look like image number 2 above. Type in your username and click "Get new password" and follow the instructions! I hope this helps and if not contact me ktmate1981@gmail.com and I can reset your password for you. Katie ☺